



Professional Code of Conduct – Des-Case Reliability Services

Des-Case training and consulting services (“Services”) are offered to help our clients understand the full breadth and value of precision lubrication and to provide practical tools, advice and training to support those organizations that are seeking to take their lubrication and oil analysis practices to the next level.

Where clients elect to use Des-Case Reliability Services Group to support their initiatives, these Services shall be provided without warranty and in strict accordance with a professional code of conduct. Specifically, all training and consulting shall be provided by experienced, qualified instructors and consultants, without commercialism toward Des-Case or other product manufacturers.

Should the client feel at any time either before or after delivery of said Services that this code of conduct has been violated; Des-Case will provide a complete and unconditional refund of any training or consulting fees paid by the client.

Mark Barnes
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